

Provincial Department of Education Northern Province

General Certificate of Education (Adv.Level) Examination
Practice Examination 2019 - March
Business Studies I



Grade 13 (2019) Time: 2 Hours

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			OILDO	

- Answer all the questions on this question paper itself.
- Write your *Index Number* clearly in the space provided above.
- Select the correct answers for the questions No. 1-30 and write its number on the dotted lines given.
- Write short answers for the questions No. 31 50 on the dotted lines given.
- Each question carries two marks.

Index	Number	·	

For examine	er's use only
Q.Nos.	Marks
1 - 30	
31 – 50	
TOTAL	

- 01. Business can be classified into primary, secondary and tertiary on based on the nature of production. Select the most suitable answer which includes only tertiary production.
 - (1) Agriculture, farming, Mining and quarrying
 - (2) Manufacturing, Construction, Mining and quarrying
 - (3) Manufacturing, Mining and quarrying, Water collection, treatment and supply
 - (4) Electricity, gas, steam and air conditioning supply, Water collection, treatment, and supply ,Food and beverages
 - (5) Agriculture, farming, forestry, fishing

(.....)

02. X column includes the functions of the business and Y column includes the suitable examples for them.

X - Functions	Y - Example
1. Administration	A. Quality control
2. Production	B. Advertisement
3. Marketing	C. Preparing labour files
4. Financing	D. Training of employees
5. Human resource activities	E. Utilizing capital

Select the most suitable answer which denotes the examples in Y column according to the order of functions in X column.

- (1) A, C, D, E, D
- (2) B, C, A, E, D
- (3) C, A, B, E, D

- (4) C, A, B, D, E
- (5) D, A, E, B, C

(.....)

- 03. The following are some trends environmental factors of a business.
 - A Existence of well skilled and experienced employee
 - B Increase of customer knowledge and increase in their income level
 - C Increase in elder population
 - D Entry of new competitors in new market
 - E Political instability
 - F Increase of conflicts between employer and employee
 - G Supply of quality products by supplier
 - H Increase in interest rate

Sel	ect the answer which includes only t	he opportunities	of task environment forces.	
	(1) C, E and F	(2) A and F	(3) B, D and G	
	(4) C, E and F	(5) B and G	(.)
04.	Which of the following is not include	ded in the factors	s to be considered by a business, when functioning in	
	favour of environment sustainability		,	
	(1) Resource utilization	•	(2) Full employment	
	(3) Raw material and waste manage	ement	(4) Risk management	
	(5) Natural and cultural aspects		()
05.	The ways in which the government	influences the bu	usiness and examples for them are given below as	
	pairs.			
	Ways of influenci		Examples	
	A - As a provider of infrastruct	ure facilities	- Forming of government organization to compete	
	B - As a competitor C - As a customer		with private sector - Construction and renting out building for	
	D - As a policy maker		businesses equal to private business	
	a sasa a pessay samata		- Purchasing of paddy from farmers	
			- Electricity and road maintenance	
	Select the answer that correctly den	otes the matchin	g of the ways the government influences the	
	businesses and examples.			
	(1) A and B	(2) A and B	(3) A and C	
	(4) C and D	(5) A and D	(.)
06	Which of the following includes on	ly the direct taxe	es charged by government	
00.	(1) Income tax, capital gain tax, cu			
	(2) VAT, custom duty, withholding			
	(3) VAT, excise duty, production to			
	(4) Custom duty, product tax, with	holding tax, capi	tal gain tax	
	(5) Withholding tax, capital gain ta	x, income tax, co	ompany tax ()
07	Select the business organization tha	t helongs to priv	ate sector, have unlimited liability and no legal	
07.	personality and that cannot be starte		• •	
	(1) Sole trader ship	(2) Partnership		
	(4) Incorporated company	(5) Franchise b		.)
00		. ,		
08.	franchise business in the name and		usiness format which allows the franchisee to conduct	ί
	(1) Product franchise business	memod of franci	(2) IOC fuel filling station	
	(3) Manufacturing franchise		(4) Coco cola and Pepsi soft drinks company	
	(5) Business format franchise busin	ness	()	١
09.	•	He guides and	etory after completion of Diploma in Designing b motivates the employees who work under him an nal and external parties.	-
	Select the answer which shows entrepreneurship.	the ways to	improve the skill of entrepreneur and skills of	ρf

	 (1) self-evaluation, education, leadership skill, interpersonal skill (2) Training, experience, management skill, communication skill
	(3) Self-evaluation, experience, management skill, leadership skill
	(4) Training, self-evaluation, interpersonal skill, leadership skill
	(5) Self-evaluation, education, interpersonal skill, leadership skill ()
10.	Qualitative and quantitative features are used to classify small and medium scale businesses. Select the answer which includes only quantitative features.
	(1) Amount of capital, no. of employees, technology usage, nature of market
	(2) Power usage, annual sales, business formation, nature of market
	(3) Use of technology, business formation, nature of market, labour efficiency
	(4) Amount of capital, no. of employees, power usage, annual sales (5) Amount of capital, no. of employees, power usage, annual sales
	(5) Amount of capital, no. of employees, use of technology, labour efficiency ()
11.	Collection of some news related to the functions of Central Bank of Sri Lanka are given below. A – Publication of 10 rupee coin representing all districts of Sri Lanka.
	B - 20% of Employee Trust Fund of private sector would be provided to employees.
	C - Central Bank publishes the external value of money as given below. US dollar - Rs. 140
	Euro - Rs. 145
	D - Increase in the Cash Reserve Ratio of commercial banks to be maintained at Central Bank.
	Select the most suitable answer which represents the primary functions of Central Bank of Sri Lanka.
	(1) A, B and C (2) A, C and D (3) B, C and D
	(4) A and B (5) B and D ()
12.	Adavan maintain his current account at Bank of Ceylon, Kilinochi branch, which Saravanan maintains his current account at People's Bank, Mankulam branch. Adavan has given a crossed cheque amounting Rs. 100 000 to Saravanan. when Saravanan deposited the cheque in his bank account, the bank returned the cheque as it was crossed. Select the that shows the suitable method of crossing for the cheque from the following.
	(1) BOC – Kilinochi (2) Payee A/C only
	(3) Payee A/C only, BOC Mankulam (4) Not negotiable
	(5) Payee A/C only, Not negotiable
13.	Arun insured his house at Ceylinco insurance company at value Rs 500 000 and then he insured at
	Janashakthi Insurance at value Rs 1000 000. The house was destroyed due to thunder storm and cyclone.
	The loss was calculated as Rs 300 000. Which of the following is the correct answer that denotes the
	compensation paid by the above insurance companies under contribution principle.
	(1) Ceylinco Rs100 000, Janashakthi 200 000
	(2) Ceylinco Rs200 000, Janashakthi 100 000
	(3) Ceylinco Rs200 000, Janashakthi 500 000
	(4) Ceylinco Rs200 000, Janashakthi 400 000
	(5) Ceylinco Rs500 000, Janashakthi 500 000 ()

14.	4. Many communication medium are use internal, non-electronic and written comm (1) Telephone, mobile phone, seminar, r (2) Memo, notices, notice board, report (3) Letter, newspaper, poster, banner (4) Electronic notice board, E-mail, letter (5) Fax, e-mail, SMS, notice board	munication medium. report	elect the answer which in	()
15.	5. The advantages and dis advantages of tr. A - Carrying large amount of passengers B - Low cost C - Cannot get the service when needed D - Cannot travel to final destination Select the suitable transportation method (1) Air way transport (2) Water way (3) Sea way (4) High way transport (5) Rail way	and goods at once		()
16.	 5. Select the correct statement in relation to (1) Selling goods in bulk by purchasing (2) Selling goods in small quantities by j (3) Purchasing various varieties of good (4) Purchasing goods with the intention (5) Storing goods in bulk with the intent 	the goods with the intention purchasing with the intention s with the intention of sellin of resale and maintaining a	n of resale g for final consumption good customer relationship	()
17.		C, A, D, B, F, G, E B, A, D, F, G, E, C	(3) C, A, D, F, B, E, G	()
18.	3. The managerial roles by Henry Mintz be		and the suitable sub roles	, ,

8. The managerial roles by Henry Mintz berg are given in X column and the suitable sub roles of them are given in Y column.

X	Y
1. Interpersonal role	A - Liaison
2. Informational role	B - Entrepreneur
3. Decisional role	C - Spokes person
	D - Resource allocator
	E - Leader
	F - Monitor

	Select the answer that correctly ana	lyzes managerial ro	oles and relev	ant sub roles.	·
	(1) 1-A,C 2-B,D 3-E,F	(2) 1-A,E 2-D,B	3-C,D	(3) 1-A,E 2-C,F 3-B,D	
	(4) 1-B,F 2-A,D 3-B,D	(5) 1-C,E 2-B,D	3-A,F		()
19.	The activities fulfilled by a school p	orincipal are given	below.		
	A - Welcoming the guests				
	B - Speech on morning assembly				
	C - Appreciating the students who	won extra-curricula	r activities		
	D - Facilitating teacher welfare serv				
	E - Monitoring the activities of teac				
	F - Sending a circular containing th	e details of salary f	or teachers		
	Select the answer which represents	•		ader	
	(1) A and C	(2) D and E	•	(3) E and F	
	(4) C and D	(5) A and E		· /	()
20		1: 4: 6	, C	4. 1.4	, ,
20.	Select the answer that shows correct		•	•	
	(1) Organizing: Facing successfully		-	*	
	(2) Planning: Evaluating present ar	-			ماله ماداسست
	(3) Controlling: Getting maximum task/work	ii use of resources	s by distribu	ung the resources to acco	omprish the
	(4) Leading: Increase of the produc	rtivity due specializ	ration areated	through division of labour	
	(5) Leading: Increase of the labour	• •	alion created	unough division of labour	()
	(5) Leading. Increase of the labour	productivity			()
21.	The goods and services are produc	• •	ection method	ds. The advantageous featu	ires of such
	production methods are given below				
	A - Production based on the custom	ner needs and wants			
	B - Low unit cost				
	C - Easy to use modern technology				
	D - Can make changes in the output				
	E - Can maintain customer satisfact	tion at maximum le	vel		
	F - No risk at the market				
	Select the answer which contains the	_		* *	ibove
	(1) A, B and C	(2) A, D and E	(3)	A, E and F	
	(4) B, C and E	(5) B and C			()
22.	The factor that needs not to be con-	nsidered by a manu	facturing bus	siness when purchasing req	uired goods
	and services is,				
	(1) Quality of goods	(2	2) Reliability	of supplier	
	(3) Payment condition	(4	4) Time perio	od of return of goods	
	(5) Order period				()
23.	Some costs that are connected wi	th furniture produc	ction busines	s are given below. Select	the answer
	which includes only variable costs	_		-	
	(1) Building rent, electricity charge	e, factory insurance			
	(2) Royalty payment, watcher salar	ry, painting cost			
	(3) Timber cost, polishing cost, pai	inting cost			
	(4) Timber cost, labour cost, buildi	ng rent			
	(5) Royalty payment, timber cost, 6	electricity charge			()

	÷	the product quality through tast	er to main bus stand. His intention is to e, not causing harm to body, preparing
	The marketing concept that represe	•	
	(1) Production concept	(2) Selling concept (3)	Consumer concept
	(4) Product Concept	(5) Marketing concept	()
25.	•	for market segmentation are	given below. Select the answer that
	represents behavioural factors.		
	(1) Countries, weather condition, p	opulation density	
	(2) Age, income, race, religion(3) Social status, life style, persona	ality	
	(4) Purchasing opportunity, loyalty	•	
	(5) Life style, size of a family, loyard		()
26		•	()
20.	Following are some marketing tool A – Guarantee	S.	
	B - Channel mix		
	C - Personal selling		
	D - Direct marketing		
	E - Payment method		
	F – Creation		
	G - Credit condition		
	H - Intermediate		
	Select the marketing tools that are l	belongs to place marketing tool.	
	Select the marketing tools that are I (1) A and C only	belongs to place marketing tool. (2) B and D only	(3) B and H only
	· ·	• •	(3) B and H only ()
27.	(1) A and C only	(2) B and D only (5) E and F only	()
27.	 A and C only G and H only Select the correct answer by consider 	(2) B and D only(5) E and F onlylering the following two statements	()
27.	 A and C only G and H only Planning the investment of fur efficiently is capital budget. 	(2) B and D only(5) E and F onlylering the following two statements of the belonging to a business in I	() ents.
27.	 A and C only G and H only Planning the investment of fur efficiently is capital budget. 	(2) B and D only(5) E and F onlydering the following two statements and belonging to a business in business in business and outflows of a business of a busine	ents. long term assets or long term projects
27.	 A and C only G and H only Planning the investment of fu efficiently is capital budget. Analyzing actual or estimated of 	(2) B and D only(5) E and F onlydering the following two statements and belonging to a business in business in business and outflows of a business of a busine	ents. long term assets or long term projects
27.	 A and C only G and H only G and H only Planning the investment of fu efficiently is capital budget. Analyzing actual or estimated of the correct and second of th	(2) B and D only (5) E and F only lering the following two statements are business in business in business in business and outflows of a business are conditionally and outflows of a business in busi	ents. long term assets or long term projects
27.	 A and C only G and H only G and H only Planning the investment of furefficiently is capital budget. Analyzing actual or estimated of the estimate	(2) B and D only (5) E and F only lering the following two statements are business in business in business in business and outflows of a business are conditionally and outflows of a business in busi	ents. long term assets or long term projects
27.	 A and C only G and H only G and H only Planning the investment of furefficiently is capital budget. Analyzing actual or estimated of the control of the planning is capital budget. First statement is correct and set (2) Both statements are correct. No relation between two statements. 	(2) B and D only (5) E and F only lering the following two statements are business in business in business in business and outflows of a business are conditionally and outflows of a business in busi	ents. long term assets or long term projects
	 A and C only G and H only G and H only Planning the investment of furefficiently is capital budget. Analyzing actual or estimated of the estimate	(2) B and D only (5) E and F only lering the following two statements and belonging to a business in Exact inflows and outflows of a becond statement is incorrect.	() ents. long term assets or long term projects usiness for a particular financial year.
	 (1) A and C only (4) G and H only Select the correct answer by consided I – Planning the investment of fure efficiently is capital budget. II – Analyzing actual or estimated of the estimated o	(2) B and D only (5) E and F only lering the following two statements and belonging to a business in Exact inflows and outflows of a becond statement is incorrect.	() ents. long term assets or long term projects usiness for a particular financial year. ()
	 A and C only G and H only G and H only Planning the investment of furefficiently is capital budget. Analyzing actual or estimated of the estimate	(2) B and D only (5) E and F only lering the following two statements and belonging to a business in It cash inflows and outflows of a beecond statement is incorrect. following. (2) Share man	() ents. long term assets or long term projects usiness for a particular financial year. ()
	 (1) A and C only (4) G and H only Select the correct answer by consider I – Planning the investment of fure efficiently is capital budget. II – Analyzing actual or estimated of the estimated o	(2) B and D only (5) E and F only lering the following two statements and belonging to a business in It cash inflows and outflows of a beecond statement is incorrect. following. (2) Share man	ents. long term assets or long term projects usiness for a particular financial year. ()
	 A and C only G and H only G and H only Planning the investment of furefficiently is capital budget. Analyzing actual or estimated of the efficiently is capital budget. First statement is correct and set to the efficient statement is correct. No relation between two statements. Both statements are incorrect. Both statements are incorrect. Both statements are incorrect. Interbank call money market 	(2) B and D only (5) E and F only lering the following two statements and belonging to a business in It cash inflows and outflows of a beecond statement is incorrect. following. (2) Share man	() ents. long term assets or long term projects usiness for a particular financial year. ()
	 A and C only G and H only G and H only Planning the investment of furefficiently is capital budget. Analyzing actual or estimated of the efficiently is capital budget. First statement is correct and set to the efficient statement is correct. No relation between two statements. Both statements are incorrect. Both statements are incorrect. Both statements are incorrect. Interbank call money market 	(2) B and D only (5) E and F only lering the following two statements and belonging to a business in It cash inflows and outflows of a beecond statement is incorrect. following. (2) Share man	() ents. long term assets or long term projects usiness for a particular financial year. ()
	 A and C only G and H only G and H only Planning the investment of furefficiently is capital budget. Analyzing actual or estimated of the efficiently is capital budget. First statement is correct and set to the efficient statement is correct. No relation between two statements. Both statements are incorrect. Both statements are incorrect. Both statements are incorrect. Interbank call money market 	(2) B and D only (5) E and F only lering the following two statements and belonging to a business in It cash inflows and outflows of a beecond statement is incorrect. following. (2) Share man	() ents. long term assets or long term projects usiness for a particular financial year. ()

	ne financial system is used to make financial decisions in an economy. Select the correct answer from
	e following which shows the contents of financial infrastructure.) Share brokering companies, insurance companies
`) Treasury bills, deposit certificates
`	Treasury bonds market, commercial paper market
`) Real time gross settlement system, friendly image clearing system.
,	Treasury bonds, friendly image clearing system ()
30 W	Thich of the following can be seen under the job descriptions?
	Educational qualification (2) Experience (3) Intelligence
,) Attitude and dedication (5) Duties of position ()
Fill in	the blanks using most suitable answer from questions 31 to 40.
	are the interested parties in getting quality goods and services and
,	is important to business in getting infrastructure facilities and
	technological knowledge.
b)	Write the types of business environment that influences the following.
	1. Inflation:
	2. Religious beliefs:
32. (a) and society are bases of
•	sustainable development.
(b) According to the 4R concept of waste management system, getting paper from the straw is called as
	as
33. (a) The main tool used to control the financial stability of the economy is and the
`	deposit that should be maintained by commercial banks at Central Banks is known
	as
(b) The eight international consumer rights were declared by and
34. St	ate whether the following statements are true (T) or falls (F) in the dotted lines given.
A	- The organization having legal personality established under special or common act is state
	cooperation. ()
В	- The person who starts a business according to prevailing idea or a concept is called entrepreneur.
	()
С	- The company that does not issue shares and limits members' liability according to the guaranteed
ъ	amount in the articles of association is off-shore company. ()
D	- The loan system that is implemented by the Asian development Bank to provide loans to small scale
	businesses is Sahanya loan scheme. ()
35. (a) The organization functioning to fulfill the financial requirement of new entrepreneurs is
(b) The e-money which have the disadvantage that it must have an account and transactions can be done
()	up to the account balance is

36.	(a)	The marine insurance can be categorized based on,
	(b)	Fill the following flow diagram.
		Sender Media —>
		Feedback Response
27	(-)	
3/.	(a)	The leadership style can be categorized in to, on the basis of behavior of leader.
	(b)	The control method made by businesses to avoid the future adverse effects and losses to be caused in
	(0)	business is known as
		business during production activities are considered as
20		
38.	(a)	The process of converting input into output is known as
	(b)	value to the final output is known as
	(0)	1. Re-order level= × Maximum stock level
		1. RC-order rever— ^ Waxiinum stock rever
		2. Minimum stock level = (Average stock level × Average order period)
39.	(a)	The soaps, newspaper, rice and bread that we use for our day to day consumption are
		goods and life insurance, new books are goods.
	(b)	A business considers price and
		when pricing their products.
40.	(a)	The following information are derived from the Azhagan company ltd for the year ending at
		31.12.2017.
		- Current assets Rs. 100 000
		- Trade receivables Rs. 20 000
		- Stock Rs. 40 000
		- Prepaid expenditure Rs. 10 000
		- Current liability Rs. 50 000 Calculate the following.
		1. Current ratio:
		2. Quick ratio /acid test ratio:
	(b)	The information obtained from job analysis is used to prepare
	()	
41	Wr	ite the gradual development of business in order.
		the the gradual de relephient of cushess in crue:
	3.	
	4.	
42.	Wr	ite four consumer responsibilities.
	1.	
	2.	
	3.	
	4.	

43.	Sta	te the functions of money.
	1.	
	4.	
44.	The	ere are various logistics based on of nature of business and nature of production. Name such logistics.
	1.	
	2.	
	3.	
	٠.	
45.	Cat	tegorize the agents according to their services.
	1.	
	2.	
	3.	
	4.	
46.	Giv	ve four advantages of centralization.
	1.	
	2.	
	3.	
	4.	
47	D	
4/.		ovide four stock control method.
	1.	
	2.	
	3.	
	4.	
10	Wr	ite one relevant example for each of the following brands.
40.	1	
		Individual brand:
		Family brand:
		National brand:
	4.	Private brand:
49	Giv	ve four financing decisions among financial decisions.
	4.	
50.	Sta	te four external recruiting method.
	4.	



Provincial Department of Education Northern Province

General Certificate of Education (Adv.Level) Examination
Practice Examination 2019 - March
Business Studies II



Grade 13 (2019) Time: 3 Hours

Instructions:

Answer five questions selecting at least two questions from each part.

Part I

- **01.** (i) Ramanan and Chanthira are siblings and they carried a farm business in Poompukar village and Chanthira sells tasty cakes produced using the eggs from the farm with high quality package to the other businesses.
 - (a) State the one human need and one human want that are satisfied by the above business.
 - (b) State the characteristics of business in accordance with above business.
 - (c) State two advantages of Ramanan and Chanthira business to the economy. (04 marks)
 - (ii) (a) Task and macro environment forces create opportunities and threats by influencing businesses. Write two examples for the above occasions.
 - (b) The cost of oil import increases due to increase in the value of American Dollar against Sri Lankan currency.
 - 1. What is the business environment force in the above statement?
 - 2. State two other forces included in the business environment you named above (i). (04 marks)
 - (iii) State the four parties who are interested in a school canteen and mention two reasons for each for their interest. (04 marks)
 - (iv) (a) State two advantages that are obtained by a garments factory by following its ethics related to human resource.
 - (b) State four activities that should be undertaken by business to achieve socio-economic sustainability. (04 marks)
 - (v) (a) Explain the necessity of maintaining a good relationship between government and business using an example
 - (b) Name four state organizations functioning to protect the consumer rights in Sri Lanka. (04 marks) (Total 20 marks)
- **02.** (i) (a) State two examples for how the fiscal policy of government influences the businesses.
 - (b) State four reasons for increase in consumer protection of at present. (04 marks)
 - (ii) Compare the sole proprietorship and partnership businesses on the following bases.

Bases	Sole proprietorship	Partnership
1. No. of members		
2. Liability		
3. Decision making		
4. Dissolution		

- (iii) (a) Show the types of companies using a flow chart under the companies act No. 7 of 2007.
 - (b) The cooperative societies that were famous in Sri Lanka are nowadays at backward condition.

 State four reasons for this backward condition. (04 marks)

- (iv) (a) "Facing uncertainty is entrepreneurship". State four importance of entrepreneurship.
 - (b) State four factors that are required for the development of entrepreneurship in a country.

(04 marks)

- (v) (a) State four contributions of small medium scale businesses for the development of the economy of a country.
 - (b) State four non-financial incentives provided by government for the development of small medium scale businesses. (04 marks)

(Total 20 marks)

- **03.** (i) (a) All the conditions that are fulfilled by legal money are not fulfilled by near money.
 - (b) Explain the statement.
 - 1. Real Time Gross Settlement System
 - 2. Interbank Payment System in Sri Lanka

(04 marks)

- (ii) (a) Small scale trader Akamad have an intention to purchase a motor vehicle to carry out his business activities. But his friend David advised him that it was better to purchase a motor vehicle on lease basis than paying cash immediately. Do you agree with the statement of David? Explain your answer with three reasons.
 - (b) State two factors that differentiate the bank loan and bank overdraft.

(04 marks)

- (iii) (a) Priyanthan maintains his current account at BOC, Mannar branch. He paid cheque Rs. 75 000 to his creditor Ragulan. State the following from above statement.
 - 1. Drawer
 - 2. Drawee
 - 3. Payee
 - (b) State four parties related to electronic payment system.

(04 marks)

(iv) (a) Arjunan insured his motor vehicle worth Rs 1000000 to an insurance company for the same amount. Loss was occurred at value Rs. 300 000 due to an accident and a minor injury was caused to the persona Kanthan who had a walk in the road.

State the following in relation to above statement.

- 1. The first party
- 2. The second party
- 3. Third party
- 4. The compensation that can be obtained by Arjunan
- (b) It is important to make a liability insurance by businesspeople when carrying out business activities. Introduce liability insurance and mention two liability insurance under that. (04 marks)
- (v) (a) What is the reason for why a business expects feedback in communication.
 - (b) Give the importance of efficient communication.

(04 marks)

(Total 20 marks)

- **04.** (i) (a) Give four suggestions to improve the efficiency of highway transportation system of Sri Lanka.
 - (b) Give four advantages of logistic services.

(04 marks)

(ii) Market intermediaries are important from producing goods until the goods are consumed by the final consumer. Name the market intermediaries related to this process and write three advantages of using intermediaries to producer and customer separately. (04 marks)

- (iii) (a) State four reasons for the foreign trade.
 - (b) Write short notes on the following
 - 1. War fingers receipt
 - 2. Import entry (04 marks)

- (iv) (a) Name four ways of payment methods in international trade.
 - (b) Introduce trade bloc and give three examples for it.

(04 marks)

(v) Rathan who lives in Sri Lanka have an intention to sell cloths through internet by importing many varieties of cloths from India. Consider that he suggests you regarding favourable and unfavourable features of starting this business. How can you explain him advantages and disadvantages of e-commerce.

(04 marks)

(Total 20 marks)

- **05.** (i) (a) "A set of functions that are combined together and interconnected are known as a process". State the reasons and explain why the management is considered as process.
 - (b) Management is not only required to achieve organizational objectives but to achieve individuals' objectives also. Explain how management help individuals to achieve goals. (04 marks)
 - (ii) (a) Explain the relationship between skills of managers and managerial levels.
 - (b) Varun is carrying out a small printing business for printing invitation and posters. He decides to modernize the press by purchasing new modern equipment. He has two options such as getting loan from any financial institutions and obtaining the equipment on lease. Mention four items that should be considered by Varun to select the best option amid them. (04 marks)
 - (iii) (a) Arunan who started a new business said to his friend that planning is wasting time and money, as there is uncertainty in business environment. Explain the importance of planning as you are a student studying in commerce stream.
 - (b) Departmentalization is grouping the functions of an organization in accordance with the common features. Name four bases of departmentalization. (04 marks)
 - (iv) (a) What do you mean by informal groups?
 - (b) Write four importance of motivation included in leading function.

(04 marks)

- (v) (a) Provide two differences between process layout and product lay out.
 - (b) Suman wants to start a biscuits producing company. He has to decide whether to produce in flow production method and batch production method. provide four factors to be considered by him in deciding relevant production method. (04 marks)

(Total 20 marks)

06. (i) (a) Details of input and output of X and Y manufacturing companies are given below.

	X Company	Y Company
Raw material units	4 000	4 000
Working hours	2 000	2 000
Machines	2 000	2 000
Finished goods	10 000	12 000

Calculate the following.

1. Labor productivity

- 2. Full productivity
- (b) State the reasons for the calculation of productivity by businesses.

(04 marks)

- (ii) The sales person gave the following explanation when Maya went to a shop to buy a computer his home need.
 - "We are selling the computers of international companies. We have various varieties world-wide popular computers. They are internationally quality certified. These can be used for long period of time, as it is in the good condition with modern techniques. We are providing 10 year warranty. Mala bought a computer stating to the seller that, he can buy good and faithful computers here."
 - Define the term quality as per the above statement and mention four features that should be found in quality of a product." (04 marks)

(iii) (a) Maintaining efficient inventory control is necessary to carry out production activities continuously.

Name four inventory control methods that can be maintained by a business.

- (b) Write short notes for the following.
 - 1. Computer Intergraded Manufacturing (CIM)

2. Quality standard

(04 marks)

- (iv) (a) Marketing process is built by core concepts. Of which, explain the relationship between needs, wants and demand.
 - (b) Many products are used to satisfy our needs and wants. Goods can be offered in different ways. Under which of those types following goods can be categorized.
 - 1. Mr. bean
 - 2. International trade fair
 - 3. Sigiriya

4. Red Cross Society

(04 marks)

(v) Sutha conducts a bakery business. He makes bakery products as given below.

Bread items	Normal bread	Slice bread	Sweetened bread	
Bun items	Included with	Included with	Included with	Included with
	sugar sampol	margarine	vegetables	non-veg
Cake items	Decorated cake	Egg cake	Vegetable cake	

Answer the following according to the above information.

- 1. Explain product mix
- 2. Length
- 3. Width
- 4. Depth
- 5. Consistency

(04 marks)

(Total 20 marks)

- **07.** (i) It is difficult to survive in the market for long period. Define market positioning and state ways of positioning. (04 marks)
 - (ii) (a) Define the term ,trade mark' and state under which act should it be registered?
 - (b) State four instances where promotion is important for businesses.

(04 marks)

- (iii) (a) Packaging is very important at present for the products. State the factors that should be consider when planning a package.
 - (b) Mention four marketing mix in the point of view of consumer.

(04 marks)

- (iv) Arun have an intention to start a garment factory in the name of Smart company ltd. He asks you to suggest financial requirements and the ways of getting finance.
 - (a) Find the financial requirements of Arun company and categorize them as long term and short term financial requirements.
 - (b) State four external sources of finance relevant for Arun's company.

(04 marks)

- (v) Reji returned the country after working abroad for 10 years. He wishes now to invest his saving Rs. 1000 000 in share market.
 - (a) State four advantages that can be received by Regi by investing in Colombo Share Market.
 - (b) State two indices that can be used by Regi to analyze the performance of share market.

(04 marks)

(Total 20 marks)

- **08.** (i) (a) A company which produces wooden furniture, requires additional fund to expand the business. The company has to decide whether to collect the fund required by equity capital, debit capital or both. Assuming that you are the financial manager, explain the facts how you have to consider in fulfilling financial requirements. take decisions to
 - (b) State four financial ratios. (04 marks)
 - (ii) State four components of financial system and give two examples for each. (04 marks)
 - (iii) (a) Give the special characteristics of human resource in comparing with other resources.
 - (b) What do you mean by job analysis?

(04 marks)

(iv) There is a vacancy for finance manager in a business. Management considers it is better to recruit from outside than recruiting from inside. State favorable and unfavorable arguments for the decision.

(04 marks)

(v) Prepare a job description for the position of account clerk.

(04 marks)

(Total 20 marks)
