Instructions:

- Answer all the questions on this question paper itself.
- Write your Index Number clearly in the space provided above.
- Select the correct answers for the questions No. 1 – 30 and write its number on the dotted lines given.
- Write short answers for the questions No. 31 – 50 on the dotted lines given.
- Each question carries two marks.

01. Business can be classified into primary, secondary and tertiary on based on the nature of production. Select the most suitable answer which includes only tertiary production.
   (1) Agriculture, farming, Mining and quarrying
   (2) Manufacturing, Construction, Mining and quarrying
   (3) Manufacturing, Mining and quarrying, Water collection, treatment and supply
   (4) Electricity, gas, steam and air conditioning supply, Water collection, treatment, and supply, Food and beverages
   (5) Agriculture, farming, forestry, fishing

02. X column includes the functions of the business and Y column includes the suitable examples for them.

<table>
<thead>
<tr>
<th>X - Functions</th>
<th>Y - Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Administration</td>
<td>A. Quality control</td>
</tr>
<tr>
<td>2. Production</td>
<td>B. Advertisement</td>
</tr>
<tr>
<td>3. Marketing</td>
<td>C. Preparing labour files</td>
</tr>
<tr>
<td>4. Financing</td>
<td>D. Training of employees</td>
</tr>
<tr>
<td>5. Human resource activities</td>
<td>E. Utilizing capital</td>
</tr>
</tbody>
</table>

Select the most suitable answer which denotes the examples in Y column according to the order of functions in X column.
   (1) A, C, D, E, D
   (2) B, C, A, E, D
   (3) C, A, B, E, D
   (4) C, A, B, D, E
   (5) D, A, E, B, C

03. The following are some trends environmental factors of a business.
   A - Existence of well skilled and experienced employee
   B – Increase of customer knowledge and increase in their income level
   C - Increase in elder population
   D - Entry of new competitors in new market
   E - Political instability
   F - Increase of conflicts between employer and employee
   G - Supply of quality products by supplier
   H - Increase in interest rate
Select the answer which includes only the opportunities of task environment forces.
(1) C, E and F (2) A and F (3) B, D and G
(4) C, E and F (5) B and G

04. Which of the following is not included in the factors to be considered by a business, when functioning in favour of environment sustainability.
(1) Resource utilization (2) Full employment
(3) Raw material and waste management (4) Risk management
(5) Natural and cultural aspects

05. The ways in which the government influences the business and examples for them are given below as pairs.

<table>
<thead>
<tr>
<th>Ways of influencing</th>
<th>Examples</th>
</tr>
</thead>
<tbody>
<tr>
<td>A - As a provider of infrastructure facilities</td>
<td>- Forming of government organization to compete with private sector</td>
</tr>
<tr>
<td>B - As a competitor</td>
<td>- Construction and renting out building for businesses equal to private business</td>
</tr>
<tr>
<td>C - As a customer</td>
<td>- Purchasing of paddy from farmers</td>
</tr>
<tr>
<td>D - As a policy maker</td>
<td>- Electricity and road maintenance</td>
</tr>
</tbody>
</table>

Select the answer that correctly denotes the matching of the ways the government influences the businesses and examples.
(1) A and B (2) A and B (3) A and C
(4) C and D (5) A and D

06. Which of the following includes only the direct taxes charged by government
(1) Income tax, capital gain tax, custom duty, production tax
(2) VAT, custom duty, withholding tax, company tax
(3) VAT, excise duty, production tax, income tax
(4) Custom duty, product tax, withholding tax, capital gain tax
(5) Withholding tax, capital gain tax, income tax, company tax

07. Select the business organization that belongs to private sector, have unlimited liability and no legal personality and that cannot be started by a single person.
(1) Sole trader ship (2) Partnership (3) Cooperative society
(4) Incorporated company (5) Franchise business

08. Select the answer that shows the correct franchise business format which allows the franchisee to conduct franchise business in the name and method of franchisor.
(1) Product franchise business (2) IOC fuel filling station
(3) Manufacturing franchise (4) Coco cola and Pepsi soft drinks company
(5) Business format franchise business

09. Uthayan started and carrying out a garments factory after completion of Diploma in Designing by identifying designing skill in him. He guides and motivates the employees who work under him and maintains a good interrelationship between the internal and external parties.
Select the answer which shows the ways to improve the skill of entrepreneur and skills of entrepreneurship.
10. Qualitative and quantitative features are used to classify small and medium scale businesses. Select the answer which includes only quantitative features.

(1) Amount of capital, no. of employees, technology usage, nature of market
(2) Power usage, annual sales, business formation, nature of market
(3) Use of technology, business formation, nature of market, labour efficiency
(4) Amount of capital, no. of employees, power usage, annual sales
(5) Amount of capital, no. of employees, use of technology, labour efficiency

11. Collection of some news related to the functions of Central Bank of Sri Lanka are given below.

A – Publication of 10 rupee coin representing all districts of Sri Lanka.
B - 20% of Employee Trust Fund of private sector would be provided to employees.
C - Central Bank publishes the external value of money as given below.

<table>
<thead>
<tr>
<th>Currency</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>US dollar</td>
<td>Rs. 140</td>
</tr>
<tr>
<td>Euro</td>
<td>Rs. 145</td>
</tr>
</tbody>
</table>

D - Increase in the Cash Reserve Ratio of commercial banks to be maintained at Central Bank.

Select the most suitable answer which represents the primary functions of Central Bank of Sri Lanka.

(1) A, B and C
(2) A, C and D
(3) B, C and D
(4) A and B
(5) B and D

12. Adavan maintain his current account at Bank of Ceylon, Kilinochi branch, which Saravanan maintains his current account at People’s Bank, Mankulam branch. Adavan has given a crossed cheque amounting Rs. 100 000 to Saravanan. When Saravanan deposited the cheque in his bank account, the bank returned the cheque as it was crossed. Select the that shows the suitable method of crossing for the cheque from the following.

(1) BOC – Kilinochi
(2) Payee A/C only
(3) Payee A/C only, BOC Mankulam
(4) Not negotiable
(5) Payee A/C only, Not negotiable

13. Arun insured his house at Ceylinco insurance company at value Rs 500 000 and then he insured at Janashakthi Insurance at value Rs 1000 000. The house was destroyed due to thunder storm and cyclone. The loss was calculated as Rs 300 000. Which of the following is the correct answer that denotes the compensation paid by the above insurance companies under contribution principle.

(1) Ceylinco Rs100 000, Janashakthi 200 000
(2) Ceylinco Rs200 000, Janashakthi 100 000
(3) Ceylinco Rs200 000, Janashakthi 500 000
(4) Ceylinco Rs200 000, Janashakthi 400 000
(5) Ceylinco Rs500 000, Janashakthi 500 000

(……..)
14. Many communication medium are used in business activities. Select the answer which includes the internal, non-electronic and written communication medium.
(1) Telephone, mobile phone, seminar, report
(2) Memo, notices, notice board, report
(3) Letter, newspaper, poster, banner
(4) Electronic notice board, E-mail, letter, magazine
(5) Fax, e-mail, SMS, notice board

15. The advantages and disadvantages of transportation methods are given below.
A - Carrying large amount of passengers and goods at once
B - Low cost
C - Cannot get the service when needed
D - Cannot travel to final destination
Select the suitable transportation method which have the above characteristics.
(1) Air way transport
(2) Water way
(3) Sea way
(4) High way transport
(5) Rail way

16. Select the correct statement in relation to whole trade.
(1) Selling goods in bulk by purchasing the goods with the intention of resale
(2) Selling goods in small quantities by purchasing with the intention of resale
(3) Purchasing various varieties of goods with the intention of selling for final consumption
(4) Purchasing goods with the intention of resale and maintaining a good customer relationship
(5) Storing goods in bulk with the intention of selling for final consumption

17. Some import procedures are given below.
A - Sending inquiry
B - Getting import allowance certificate
C - Selecting the foreign supplier
D - Getting list price
E - Receiving goods
F - Making order
G - Making payments
(1) A, C, E, F, B, D, G
(2) C, A, D, B, F, G, E
(3) C, A, D, F, B, E, G
(4) A, C, E, G, F, B, D
(5) B, A, D, F, G, E, C

18. The managerial roles by Henry Mintzberg are given in X column and the suitable sub roles of them are given in Y column.

<table>
<thead>
<tr>
<th>X</th>
<th>Y</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Interpersonal role</td>
<td>A - Liaison</td>
</tr>
<tr>
<td>2. Informational role</td>
<td>B - Entrepreneur</td>
</tr>
<tr>
<td>3. Decisional role</td>
<td>C - Spokes person</td>
</tr>
<tr>
<td></td>
<td>D - Resource allocator</td>
</tr>
<tr>
<td></td>
<td>E - Leader</td>
</tr>
<tr>
<td></td>
<td>F - Monitor</td>
</tr>
</tbody>
</table>
19. The activities fulfilled by a school principal are given below.
A - Welcoming the guests
B - Speech on morning assembly
C - Appreciating the students who won extra-curricular activities
D - Facilitating teacher welfare services
E - Monitoring the activities of teachers and students
F - Sending a circular containing the details of salary for teachers

Select the answer which represents the activities of principal as a leader
(1) A and C  (2) D and E  (3) E and F  (4) C and D  (5) A and E

20. Select the answer that shows correct combination of management function and its importance.
(1) Organizing: Facing successfully the future uncertainty and unstable dynamic environment.
(2) Planning: Evaluating present and future competition in the market.
(3) Controlling: Getting maximum use of resources by distributing the resources to accomplish the task/work
(4) Leading: Increase of the productivity due specialization created through division of labour
(5) Leading: Increase of the labour productivity

21. The goods and services are produced in many production methods. The advantageous features of such production methods are given below.
A - Production based on the customer needs and wants
B - Low unit cost
C - Easy to use modern technology
D - Can make changes in the output
E - Can maintain customer satisfaction at maximum level
F - No risk at the market

Select the answer which contains the advantages that only belongs to job production from the above

22. The factor that needs not to be considered by a manufacturing business when purchasing required goods and services is,
(1) Quality of goods  (2) Reliability of supplier
(3) Payment condition  (4) Time period of return of goods
(5) Order period

23. Some costs that are connected with furniture production business are given below. Select the answer which includes only variable costs
(1) Building rent, electricity charge, factory insurance
(2) Royalty payment, watcher salary, painting cost
(3) Timber cost, polishing cost, painting cost
(4) Timber cost, labour cost, building rent
(5) Royalty payment, timber cost, electricity charge
24. Saravanan is a person who sells naturally prepared soft drinks near to main bus stand. His intention is to maximize his profit by increasing the product quality through taste, not causing harm to body, preparing many varieties and using quality inputs.

The marketing concept that represents by the above paragraph is,
(1) Production concept (2) Selling concept (3) Consumer concept
(4) Product Concept (5) Marketing concept

25. Some bases used by businesses for market segmentation are given below. Select the answer that represents behavioural factors.
(1) Countries, weather condition, population density
(2) Age, income, race, religion
(3) Social status, life style, personality
(4) Purchasing opportunity, loyalty, attitude of users
(5) Life style, size of a family, loyalty

26. Following are some marketing tools.
A – Guarantee
B - Channel mix
C - Personal selling
D - Direct marketing
E - Payment method
F – Creation
G - Credit condition
H - Intermediate

Select the marketing tools that are belongs to place marketing tool.
(1) A and C only (2) B and D only (3) B and H only
(4) G and H only (5) E and F only

27. Select the correct answer by considering the following two statements.
I – Planning the investment of fund belonging to a business in long term assets or long term projects efficiently is capital budget.
II – Analyzing actual or estimated cash inflows and outflows of a business for a particular financial year.
(1) First statement is correct and second statement is incorrect.
(2) Both statements are correct.
(3) No relation between two statement
(4) First statement is correct.
(5) Both statements are incorrect.

28. Select the capital market from the following.
(1) Treasury bill market (2) Share market
(3) Interbank call money market (4) Internal Foreign exchange market
(5) Commercial paper market
29. The financial system is used to make financial decisions in an economy. Select the correct answer from the following which shows the contents of financial infrastructure.
   (1) Share brokering companies, insurance companies
   (2) Treasury bills, deposit certificates
   (3) Treasury bonds market, commercial paper market
   (4) Real time gross settlement system, friendly image clearing system.
   (5) Treasury bonds, friendly image clearing system

30. Which of the following can be seen under the job descriptions?
   (1) Educational qualification  (2) Experience  (3) Intelligence
   (4) Attitude and dedication  (5) Duties of position

Fill in the blanks using most suitable answer from questions 31 to 40.

31. a) ........................................ are the interested parties in getting quality goods and services and ................................................ is important to business in getting infrastructure facilities and technological knowledge.
   b) Write the types of business environment that influences the following.
      1. Inflation: .............................................................
      2. Religious beliefs: ....................................................

32. (a) ................................................, ........................................... and society are bases of sustainable development.
   (b) According to the 4R concept of waste management system, getting paper from the straw is called as ........................................ and growing fishes by a fishing business is known as..........................................................

33. (a) The main tool used to control the financial stability of the economy is............................ and the deposit that should be maintained by commercial banks at Central Banks is known as..........................................................
   (b) The eight international consumer rights were declared by ................................. and ..........................................................

34. State whether the following statements are true (T) or falls (F) in the dotted lines given.
   A - The organization having legal personality established under special or common act is state cooperation.  (........)
   B - The person who starts a business according to prevailing idea or a concept is called entrepreneur.  (........)
   C - The company that does not issue shares and limits members’ liability according to the guaranteed amount in the articles of association is off-shore company.  (........)
   D - The loan system that is implemented by the Asian development Bank to provide loans to small scale businesses is Sahanya loan scheme.  (........)

35. (a) The organization functioning to fulfill the financial requirement of new entrepreneurs is ..........................................
   (b) The e-money which have the disadvantage that it must have an account and transactions can be done up to the account balance is...........................................
36. (a) The marine insurance can be categorized based on ................................................,
..........................................................................................................................
(b) Fill the following flow diagram.

Sender --> .................................. --> Media --> ..................................

Feedback  \   \   Response

37. (a) The leadership style can be categorized in to ................................................,
..........................................................................................................................
(b) The control method made by businesses to avoid the future adverse effects and losses to be caused in
d business is known as .............................................................. and the stock control and quality control of
business during production activities are considered as ..........................................

38. (a) The process of converting input into output is known as ........................................
and adding
to the final output is known as .................................................................
(b) Fill in the following equations for reorder level and minimum stock level
1. Re-order level= .................................. × Maximum stock level

2. Minimum stock level = .................................. - (Average stock level × Average order period)

39. (a) The soaps, newspaper, rice and bread that we use for our day to day consumption are
.......................................... goods and life insurance, new books are .................................... goods.
(b) A business considers price ........................................... and ...........................................
when pricing their products.

40. (a) The following information are derived from the Azhagan company ltd for the year ending at
- Current assets Rs. 100 000
- Trade receivables Rs. 20 000
- Stock Rs. 40 000
- Prepaid expenditure Rs. 10 000
- Current liability Rs. 50 000

Calculate the following.
1. Current ratio: ..........................................................
2. Quick ratio / acid test ratio: ..........................................................

(b) The information obtained from job analysis is used to prepare ............................... and
........................................................................

41. Write the gradual development of business in order.
1. ..............................................................
2. ..............................................................
3. ..............................................................
4. ..............................................................

42. Write four consumer responsibilities.
1. ..............................................................
2. ..............................................................
3. ..............................................................
4. ..............................................................
43. State the functions of money.
   1. ……………………………………………………………………………………………………………
   2. ……………………………………………………………………………………………………………
   3. ……………………………………………………………………………………………………………
   4. ……………………………………………………………………………………………………………

44. There are various logistics based on nature of business and nature of production. Name such logistics.
   1. ……………………………………………………………………………………………………………
   2. ……………………………………………………………………………………………………………
   3. ……………………………………………………………………………………………………………
   4. ……………………………………………………………………………………………………………

45. Categorize the agents according to their services.
   1. ……………………………………………………………………………………………………………
   2. ……………………………………………………………………………………………………………
   3. ……………………………………………………………………………………………………………
   4. ……………………………………………………………………………………………………………

46. Give four advantages of centralization.
   1. ……………………………………………………………………………………………………………
   2. ……………………………………………………………………………………………………………
   3. ……………………………………………………………………………………………………………
   4. ……………………………………………………………………………………………………………

47. Provide four stock control method.
   1. ……………………………………………………………………………………………………………
   2. ……………………………………………………………………………………………………………
   3. ……………………………………………………………………………………………………………
   4. ……………………………………………………………………………………………………………

48. Write one relevant example for each of the following brands.
   1. Individual brand: ………………………………………………………………………………………
   2. Family brand: ……………………………………………………………………………………………
   3. National brand: ……………………………………………………………………………………………
   4. Private brand: ……………………………………………………………………………………………

49. Give four financing decisions among financial decisions.
   1. ……………………………………………………………………………………………………………
   2. ……………………………………………………………………………………………………………
   3. ……………………………………………………………………………………………………………
   4. ……………………………………………………………………………………………………………

50. State four external recruiting method.
   1. ……………………………………………………………………………………………………………
   2. ……………………………………………………………………………………………………………
   3. ……………………………………………………………………………………………………………
   4. ……………………………………………………………………………………………………………
Part I

01. (i) Ramanan and Chanthira are siblings and they carried a farm business in Poompukar village and Chanthira sells tasty cakes produced using the eggs from the farm with high quality package to the other businesses.
   (a) State the one human need and one human want that are satisfied by the above business. 
   (b) State the characteristics of business in accordance with above business.
   (c) State two advantages of Ramanan and Chanthira business to the economy. (04 marks)

(ii) (a) Task and macro environment forces create opportunities and threats by influencing businesses. Write two examples for the above occasions.
   (b) The cost of oil import increases due to increase in the value of American Dollar against Sri Lankan currency.
      1. What is the business environment force in the above statement?
      2. State two other forces included in the business environment you named above (i). (04 marks)

(iii) State the four parties who are interested in a school canteen and mention two reasons for each for their interest. (04 marks)

(iv) (a) State two advantages that are obtained by a garments factory by following its ethics related to human resource.
   (b) State four activities that should be undertaken by business to achieve socio-economic sustainability. (04 marks)

(v) (a) Explain the necessity of maintaining a good relationship between government and business using an example.
   (b) Name four state organizations functioning to protect the consumer rights in Sri Lanka. (04 marks)

(Total 20 marks)

02. (i) (a) State two examples for how the fiscal policy of government influences the businesses.
   (b) State four reasons for increase in consumer protection of at present. (04 marks)

(ii) Compare the sole proprietorship and partnership businesses on the following bases.

<table>
<thead>
<tr>
<th>Bases</th>
<th>Sole proprietorship</th>
<th>Partnership</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. No. of members</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Liability</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Decision making</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Dissolution</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

(iii) (a) Show the types of companies using a flow chart under the companies act No. 7 of 2007.
   (b) The cooperative societies that were famous in Sri Lanka are nowadays at backward condition.
   State four reasons for this backward condition. (04 marks)
(iv) (a) “Facing uncertainty is entrepreneurship”. State four importance of entrepreneurship.

(b) State four factors that are required for the development of entrepreneurship in a country.  

(v) (a) State four contributions of small medium scale businesses for the development of the economy of a country.

(b) State four non-financial incentives provided by government for the development of small medium scale businesses.  

(Total 20 marks)

03. (i) (a) All the conditions that are fulfilled by legal money are not fulfilled by near money.

(b) Explain the statement.

   1. Real Time Gross Settlement System
   2. Interbank Payment System in Sri Lanka

(ii) (a) Small scale trader Akamad have an intention to purchase a motor vehicle to carry out his business activities. But his friend David advised him that it was better to purchase a motor vehicle on lease basis than paying cash immediately. Do you agree with the statement of David? Explain your answer with three reasons.

(b) State two factors that differentiate the bank loan and bank overdraft.  

(Total 20 marks)

(iii) (a) Priyanthan maintains his current account at BOC, Mannar branch. He paid cheque Rs. 75 000 to his creditor Ragulan. State the following from above statement.

   1. Drawer
   2. Drawee
   3. Payee

(b) State four parties related to electronic payment system.  

(iv) (a) Arjunan insured his motor vehicle worth Rs 1000000 to an insurance company for the same amount. Loss was occurred at value Rs. 300 000 due to an accident and a minor injury was caused to the persona Kanthan who had a walk in the road.

State the following in relation to above statement.

   1. The first party
   2. The second party
   3. Third party
   4. The compensation that can be obtained by Arjunan

(b) It is important to make a liability insurance by businesspeople when carrying out business activities. Introduce liability insurance and mention two liability insurance under that.  

(v) (a) What is the reason for why a business expects feedback in communication.

(b) Give the importance of efficient communication.  

(Total 20 marks)

04. (i) (a) Give four suggestions to improve the efficiency of highway transportation system of Sri Lanka.

(b) Give four advantages of logistic services.  

(ii) Market intermediaries are important from producing goods until the goods are consumed by the final consumer. Name the market intermediaries related to this process and write three advantages of using intermediaries to producer and customer separately.  

(iii) (a) State four reasons for the foreign trade.

(b) Write short notes on the following

   1. War fingers receipt
   2. Import entry  

(Total 20 marks)
(iv) (a) Name four ways of payment methods in international trade.
   (b) Introduce trade bloc and give three examples for it. (04 marks)

(v) Rathan who lives in Sri Lanka have an intention to sell cloths through internet by importing many varieties of cloths from India. Consider that he suggests you regarding favourable and unfavourable features of starting this business. How can you explain him advantages and disadvantages of e-commerce. (04 marks)

(Total 20 marks)

05. (i) (a) “A set of functions that are combined together and interconnected are known as a process”. State the reasons and explain why the management is considered as process.
   (b) Management is not only required to achieve organizational objectives but to achieve individuals’ objectives also. Explain how management help individuals to achieve goals. (04 marks)

(ii) (a) Explain the relationship between skills of managers and managerial levels.
   (b) Varun is carrying out a small printing business for printing invitation and posters. He decides to modernize the press by purchasing new modern equipment. He has two options such as getting loan from any financial institutions and obtaining the equipment on lease. Mention four items that should be considered by Varun to select the best option amid them. (04 marks)

(iii) (a) Arunan who started a new business said to his friend that planning is wasting time and money, as there is uncertainty in business environment. Explain the importance of planning as you are a student studying in commerce stream.
   (b) Departmentalization is grouping the functions of an organization in accordance with the common features. Name four bases of departmentalization. (04 marks)

(iv) (a) What do you mean by informal groups?
   (b) Write four importance of motivation included in leading function. (04 marks)

(v) (a) Provide two differences between process layout and product lay out.
   (b) Suman wants to start a biscuits producing company. He has to decide whether to produce in flow production method and batch production method. provide four factors to be considered by him in deciding relevant production method. (04 marks)

(Total 20 marks)

06. (i) (a) Details of input and output of X and Y manufacturing companies are given below.

<table>
<thead>
<tr>
<th></th>
<th>X Company</th>
<th>Y Company</th>
</tr>
</thead>
<tbody>
<tr>
<td>Raw material units</td>
<td>4 000</td>
<td>4 000</td>
</tr>
<tr>
<td>Working hours</td>
<td>2 000</td>
<td>2 000</td>
</tr>
<tr>
<td>Machines</td>
<td>2 000</td>
<td>2 000</td>
</tr>
<tr>
<td>Finished goods</td>
<td>10 000</td>
<td>12 000</td>
</tr>
</tbody>
</table>

Calculate the following.
1. Labor productivity  2. Full productivity

(b) State the reasons for the calculation of productivity by businesses. (04 marks)

(ii) The sales person gave the following explanation when Maya went to a shop to buy a computer his home need.

“We are selling the computers of international companies. We have various varieties world-wide popular computers. They are internationally quality certified. These can be used for long period of time, as it is in the good condition with modern techniques. We are providing 10 year warranty. Mala bought a computer stating to the seller that, he can buy good and faithful computers here.”

Define the term quality as per the above statement and mention four features that should be found in quality of a product.” (04 marks)
(iii) (a) Maintaining efficient inventory control is necessary to carry out production activities continuously.
Name four inventory control methods that can be maintained by a business.

(b) Write short notes for the following.
1. Computer Intergraded Manufacturing (CIM)
2. Quality standard

(iv) (a) Marketing process is built by core concepts. Of which, explain the relationship between needs, wants and demand.

(b) Many products are used to satisfy our needs and wants. Goods can be offered in different ways. Under which of those types following goods can be categorized.
1. Mr. bean
2. International trade fair
3. Sigiriya
4. Red Cross Society

(v) Sutha conducts a bakery business. He makes bakery products as given below.

<table>
<thead>
<tr>
<th>Bread items</th>
<th>Normal bread</th>
<th>Slice bread</th>
<th>Sweetened bread</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bun items</td>
<td>Included with sugar sampol</td>
<td>Included with margarine</td>
<td>Included with vegetables</td>
</tr>
<tr>
<td>Cake items</td>
<td>Decorated cake</td>
<td>Egg cake</td>
<td>Vegetable cake</td>
</tr>
</tbody>
</table>

Answer the following according to the above information.
1. Explain product mix
2. Length
3. Width
4. Depth
5. Consistency

07. (i) It is difficult to survive in the market for long period. Define market positioning and state ways of positioning.

(ii) (a) Define the term „trade mark’ and state under which act should it be registered?
(b) State four instances where promotion is important for businesses.

(iii) (a) Packaging is very important at present for the products. State the factors that should be consider when planning a package.
(b) Mention four marketing mix in the point of view of consumer.

(iv) Arun have an intention to start a garment factory in the name of Smart company ltd. He asks you to suggest financial requirements and the ways of getting finance.
(a) Find the financial requirements of Arun company and categorize them as long term and short term financial requirements.
(b) State four external sources of finance relevant for Arun’s company.

(v) Reji returned the country after working abroad for 10 years. He wishes now to invest his saving Rs. 1000 000 in share market.
(a) State four advantages that can be received by Regi by investing in Colombo Share Market.
(b) State two indices that can be used by Regi to analyze the performance of share market.
08. (i) (a) A company which produces wooden furniture, requires additional fund to expand the business. The company has to decide whether to collect the fund required by equity capital, debit capital or both. Assuming that you are the financial manager, explain the facts how you have to consider in fulfilling financial requirements. take decisions to

(b) State four financial ratios.  

(ii) State four components of financial system and give two examples for each.  

(iii)(a) Give the special characteristics of human resource in comparing with other resources.

(b) What do you mean by job analysis?  

(iv) There is a vacancy for finance manager in a business. Management considers it is better to recruit from outside than recruiting from inside. State favorable and unfavorable arguments for the decision.  

(v) Prepare a job description for the position of account clerk.  

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